



10691 E. Carter Rd., Suite 201
Traverse City, MI 49684
231-995-4000

Important Pipeline Information



We share your property.
Together, we share responsibility for
natural gas pipeline safety.

**Riverside's 24-hour
Pipeline Emergency Number
989-705-7665**

Important Phone Numbers

Answering Service (24-hour)	989-705-7665
Miss Dig	800-482-7171 811 (MI only)
Emergency	911

An Important Message About Riverside Energy Michigan, LLC's Natural Gas Pipelines

Dear neighbor and landowner,

Each year we diligently monitor our network of underground pipelines that carry natural gas to production facilities, treating facilities and on to market, which is used at businesses and homes throughout Michigan. Our trained personnel regularly inspect gas pipeline systems, looking for evidence of pipeline leaks or damage.

Natural gas pipelines are very safe. In fact, U.S. Department of Transportation records show that pipelines consistently have the highest safety record among all major transportation systems.

If you are among the many people who live or work near a natural gas pipeline, we need your cooperation to help ensure the safety of our pipeline system and your neighborhood. Please read the information provided so that you can become familiar with our pipelines and emergency processes.

Thank you.

Sincerely,

Riverside Energy Michigan, LLC
("Riverside")

Riverside's Areas of Operation

Riverside operates pipelines within the light- shaded areas:



Identifying a Pipeline

Riverside has a network of underground pipelines throughout Northern Michigan. These pipelines are buried and out of sight, so it is easy to forget about them. Most of the time pipelines are marked



by aboveground markers, but sometimes may not be. Riverside uses these markers to indicate approximate, but not exact, locations of pipelines.

What Happens if a Pipeline Is Damaged?

When a pipeline is damaged, the supply of natural gas to the market, businesses and homes could be interrupted. A damaged pipeline can leak natural gas – possibly causing fires, explosions or asphyxiation.

If your equipment makes contact with the pipeline, even if there is no apparent damage, **stop your excavation and contact Riverside immediately at 989-705-7665.**

Possible Signs of a Gas Pipeline Leak

- A blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- Dead or discolored vegetation in an otherwise green area
- Abnormally dry or hardened soil
- Flames, if a leak has ignited

If a Pipeline Leak or Emergency Occurs

- Immediately call **911**, and call Riverside's pipeline emergency number, **989-705-7665**, from an outside phone that is a safe distance away from the leak area.
- Evacuate occupants from the area and/or building(s) in the area. Do not use any telephones (including cell phones), doorbells, light switches, pagers or any other electrical equipment.
- Avoid all open flames. Do not smoke.
- Do not start up or shut down any machinery, vehicles or equipment in or near the area.
- Keep people at a safe distance from the area.

- Do not attempt to control the leak. If the gas is burning – let it. Do not attempt to extinguish the flame. Burning gas will not explode.

Planning To Excavate? Call Miss Dig First

If you are planning to excavate, Riverside wants to remind you to dig safely through four simple steps:

- 1. Call Miss Dig at 800-482-7171 or call 811 (Michigan only).**
Call three days in advance.
It's fast. It's free. It's the law.
- 2. Wait until the flags are set.**
Allow at least three business days for Riverside and other companies to mark the in-ground lines in the area you are working.
- 3. Expose all marked or flagged lines by hand-digging.**
Before using any power equipment carefully hand dig (*call and we will help!*) where all lines are marked to expose them. If you are unable to locate the lines, please contact Miss Dig and wait for assistance from the appropriate company.
- 4. Respect the flags.**
Stay aware of all underground utility and Riverside line locations, even if you are not working near them. And never drive heavy vehicles or store materials over marked lines.

Before back-filling your excavation, notify Riverside of any damage to the underground pipelines. Minor damage, such as nicks, scratches, cuts scrapes, dents or gouges can be properly assessed and/or repaired before they cause a pipeline failure in the future.

Pipeline Integrity

In order to ensure pipeline system integrity, Riverside regularly performs preventive maintenance and surveillance on all its pipeline systems.

However, you can help by alerting us to any unusual activity occurring near our pipelines by calling Riverside's 24-hour pipeline emergency number at **989-705-7665**.

Planning on Logging? Call Riverside First

If you are planning on logging your property, please contact Riverside's Traverse City office at **231-995-4000** prior to commencing any surface operations over the underground pipelines.

Sincerely,

Riverside Energy Michigan, LLC

**For more information, or to
download electronic versions of
Pipeline Safety Information
brochures, please visit
www.RiversideEnergyGroup.com**